



# Improving Experience Template

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My home life<sup>®</sup>  
Charity

# Improving Experience Template

Name of Initiative: \_\_\_\_\_

Name: \_\_\_\_\_

Date: \_\_/\_\_/\_\_

Location of Initiative: \_\_\_\_\_

**1. How were things before/what led you to take this forward?** Why did you want to do things differently (including your feelings)?

**2. What did you do?** What detail would you need to share for others to understand the detail of what you did?

**3. Who was involved?** In what way did you involve others and when? Who else could be involved going forward? What help might you need to bring others on board?

**4. What difference did it make?** (for residents/colleagues/families?) What did you learn?

**5. How do you feel about how things are now?** What are you still curious about?

**6. What now for the future?** How might you and your team, residents and relatives keep on moving to improve and develop things?